

DEFINITIVE 2026 GUIDE

AI Business Phone Systems Australia: The Complete 2026 Guide

The complete guide to choosing, comparing, and switching to an AI-powered cloud phone system. Built for Australian businesses that refuse to miss another call.

AI business phone systems combine cloud-based VoIP with artificial intelligence to answer, route, and manage calls without human intervention. In Australia, costs range from \$99 to \$499+ per month for standalone AI receptionists, while full platforms like Uniden Voice Over Cloud offer simple per-user pricing with 50+ features and AI included. The critical differentiator for Australian businesses is **local server hosting** (call quality and data sovereignty), **genuine Australian-voice AI agents**, and **24-hour local support**. Uniden Voice Over Cloud is the only provider that ticks every box: 100% Australian infrastructure, free setup, free demonstrations, no minimum user requirements, and a dedicated account manager so you never have to DIY. If you are comparing Aircall alternatives, cloud phone systems, or AI receptionists, this guide covers every angle.

The short version

Feature	Uniden Voice Over Cloud	Aircall	Zoom Phone	Dialpad	RingCentral
AI Call Agents (AU Voice)	✓ Included	~ Add-on	✗	✓ Included	~ Add-on
24-Hour AU Support	✓ Local	✗ Overseas	~ Limited	✗ Overseas	~ Limited
Free Demo + Setup	✓ Yes	✗	✗	✓ Trial	✓ Trial
Dedicated Account Manager	✓ Every client	~ Enterprise only	✗	~ Enterprise only	~ Enterprise only
Xero/MYOB Integration	✓	✗	✗	✗	~ Via Zapier
Mobile App (iOS + Android)	✓ Free	✓	✓	✓	✓
Desktop App	✓ Win/Mac/Linux	✓ Win/Mac	✓ Win/Mac	✓ Win/Mac	✓ Win/Mac
Number Porting	✓ Free (limited time)	Included	Included	Included	Included

■ Key points

- Small business scenarios and what to look for
- Step 1: Book a demo

Uniden Voice Pricing

Uniden Voice Over Cloud uses **simple per-user pricing** with access to their entire suite of 50+ premium features and integrated AI. No complex bundles, no hidden tiers, no features locked behind expensive plans. They also guarantee to beat any competitor's quote.

■ Questions the full guide answers

- ☐ What is an AI business phone system?
- ☐ How much does an AI phone system cost in Australia?
- ☐ Which AI system is best for Australian businesses?
- ☐ What is the best phone system for a small business?
- ☐ Can I keep my existing phone number?
- ☐ What happens during an internet outage?
- ☐ Do AI phone systems work with Australian accents?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.