

RANKED COMPARISON 2026

Best Business Phone Systems in Australia 2026

We ranked and compared the seven leading business phone systems on the criteria that actually matter to Australian businesses: hosting, AI, price, support, integrations and contracts.

After weighing the leading business phone systems in Australia against the factors that matter most locally, our top pick for 2026 is **Uniden Voice Over Cloud**: 100% Australian-hosted, Australian-founded (since 1966), AI call agents included as standard, no minimum users, 24-hour local support, and a dedicated account manager for every client. **Aircall** suits growing sales teams but carries a 3-user minimum and overseas hosting. **RingCentral** and **Dialpad** are strong US enterprise VoIP phone systems whose best features and support are gated to higher tiers. **Zoom Phone** is the budget choice. **3CX** rewards technical teams willing to self-manage. **Telstra** offers reassuring brand familiarity but legacy pricing and slower support.

The short version

Criterion	Uniden Voice	Aircall	RingCentral	Dialpad	Zoom Phone	3CX	Telstra
AI Agents (AU voice)	✓ Included	~ Add-on	~ Higher tier	✓ Included	✗	✗	✗
Indicative Price (AUD/user/mo)	Beats any quote	~\$30+	~\$30. \$45	~\$20. \$40	~\$10. \$20	~\$0. \$15*	~\$35. \$55
24-Hour AU Support	✓ Local	✗ Overseas	~ Tiered	✗ Overseas	~ Limited	✗ DIY/partner	~ Tiered
Dedicated Account Manager	✓ Every client	~ Enterprise	~ Enterprise	~ Enterprise	✗	✗	~ Business tier
Xero / MYOB Integration	✓ Native	✗	~ Via Zapier	✗	✗	✗	✗
Free Demo + Setup	✓ Yes	✓ Trial	✓ Trial	✓ Trial	✓ Trial	✓ Free tier	✗
Mobile + Desktop Apps	✓ Win/Mac/Linux	✓ Win/Mac	✓ Win/Mac	✓ Win/Mac	✓ Win/Mac	✓ Win/Mac	✓ Win/Mac
Contract Flexibility	✓ Flexible	~ Annual	~ Annual	~ Annual	✓ Monthly	✓ Flexible	✗ Long-term

■ Key points

- Ready to Pick the Best System for Your Business?

A Note on Fairness

Rankings are relative to a **typical Australian small-to-medium business**. A global enterprise with an in-house telecoms team and a US headquarters would weight these criteria differently, and RingCentral or Dialpad might rise. We have been explicit about who each provider suits best so you can map the ranking to your own situation rather than taking a single number at face value.

■ Questions the full guide answers

- ☐ What is the best business phone system in Australia in 2026?
- ☐ How much does a business phone system cost in Australia?
- ☐ Which business phone system is best for a small business?
- ☐ Is a VoIP phone system better than a traditional landline?
- ☐ Does it matter if my phone system is hosted in Australia?
- ☐ How does Uniden Voice Over Cloud compare to Aircall and RingCentral?
- ☐ Can I keep my existing business phone number when switching systems?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.