

2026 TRADIE GUIDE

Best Phone System for Tradies in Australia 2026

You are on the tools, up a ladder, or under a house. You can't answer. Every missed call is a job that goes to the next tradie on Google. Here is how an AI phone system catches every one.

If you are a plumber, sparkie, builder, chippie, HVAC tech, landscaper or mechanic, the **best phone system for tradies** is one that answers every call while you are on the tools. An AI receptionist for tradies picks up in an authentic Australian voice, qualifies the job, books it, and texts you the customer's name, address and what they need, then routes the urgent stuff straight to your mobile. It gives you a professional business number separate from your personal mobile, covers you after hours and on weekends, works from the ute or the site, and chases your quotes. Since **up to 62% of calls to small businesses go unanswered** and **85% of callers who hit voicemail never ring back**, missing one \$600 job a week is over \$31,000 a year walking to your competitor.

The short version

What Matters	Personal Mobile + Voicemail	Human Answering Service	Uniden Voice AI
Works after hours & weekends	✗ Voicemail	~ Extra cost	✓ Always on
Qualifies & books the job	✗	~ Takes a message	✓ Books & confirms
Texts you the details	✗	~ Sometimes	✓ Instantly
Keeps your mobile private	✗ It is your number	✓	✓ Separate business line
Cost	Cheap, but leaks jobs	\$\$\$ per call/month	Simple per-user pricing
Australian voice & local	✓ You	~ Often offshore	✓ Authentic AU voice
Integrates with job software	✗	✗	✓ APIs + Xero/MYOB

■ Key points

- Hear It Answer Your Phone
- Step 1: Book a free demo

The Voicemail Trap

Most tradies think voicemail is a safety net. It is not. In the trades, voicemail is where jobs go to die. Customers with an urgent problem will not wait for a callback, and even happy repeat customers find it painful. If your answer to missed calls is "they can leave a message", you are quietly handing 85 per cent of those callers straight to your competition.

■ Questions the full guide answers

- ☐ What is the best phone system for tradies in Australia?
- ☐ How much does a missed call actually cost a tradie?
- ☐ Can an AI answer my phone while I am on the tools?
- ☐ Do I get a separate business number, or does it use my mobile?
- ☐ Will it work with ServiceM8, Tradify, or my job management software?
- ☐ What happens to calls after hours and on weekends?
- ☐ I am a one-man band. Is this overkill for a solo tradie?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.