

YOUR STEP-BY-STEP GUIDE

How Do I Make the Switch to an AI Phone System?

A reassuring, practical migration guide, keep your number, lose the downtime, and let a dedicated account manager do the heavy lifting.

Switching to an AI phone system is far simpler than most business owners fear. With Uniden Voice, you **keep your existing number**, there is **zero downtime**, and a **dedicated account manager handles the entire setup for you**, no DIY. The process runs in five clear steps: a free demo, porting your number, designing your call flows and AI agent, installing your apps and devices, then testing and going live. Most businesses are fully switched within one to two weeks, often sooner. The demo is free, installation is free, and porting is free for a limited time.

■ The short version

Stage	What happens	Typical timing
Days 1. 2	Sign up; submit porting authority; account manager begins build.	1. 2 days
Days 2. 5	Call flows and AI agent designed; apps and devices configured.	2. 4 days
Days 3. 7	Full testing alongside your existing service; team training.	1. 3 days

■ Key points

- Your call flows
- Make the switch the easy way

NO PRESSURE, NO LOCK-IN TO LOOK

The demo and discovery call cost you nothing and commit you to nothing. Many owners book one simply to understand what's possible before they decide. For a deeper look at how these systems work, read our complete guide to AI business phone systems in Australia.

■ Questions the full guide answers

- ☐ Will I really keep my existing phone number?
- ☐ Will my phones be down during the switch?
- ☐ Do I have to set anything up myself?
- ☐ How long does the whole switch take?
- ☐ What happens if my internet or the NBN goes down?
- ☐ Is there a contract or minimum number of users?
- ☐ What does it cost to switch?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.