

NBN BUSINESS PHONE 2026

NBN Business Phone Systems: How Uniden Voice Works (2026)

The copper PSTN is gone and business voice now runs over the internet. Here is the plain-English, accurate guide to how a cloud phone system works over any NBN connection, how much bandwidth voice really needs, keeping your.

The old copper **PSTN and ISDN network has been switched off** under the NBN migration, so traditional business phone lines no longer work the way they used to. Business voice now runs as **VoIP over the top of your internet connection**, which for most businesses is delivered over the NBN. A cloud phone system like Uniden Voice Over Cloud is not tied to a phone line at all: it works over **any NBN technology**, FTTP, FTTC, FTTN, HFC, Fixed Wireless, or Business NBN and enterprise ethernet, and even over 4G/5G. Voice needs very little bandwidth (around **100 kbps per call**); what matters is low latency, jitter, and packet loss, so onshore hosting helps. You can **keep your existing numbers** by porting them, with zero downtime.

The short version

Capability	Old Copper Line (PSTN)	Basic NBN VoIP	Uniden Voice Over Cloud
Still available in 2026	✗ Switched off	✓	✓
Runs over any NBN type	✗ Copper only	✓	✓ FTTP/FTTC/FTTN/HFC/Wireless
Keep existing number	~ If not yet cut off	✓ Port	✓ Free porting, no downtime
Calls follow you (mobile apps)	✗ Rings one desk	~ Basic app	✓ Android, iOS, desktop
Works during local power cut	~ Exchange-powered	~ Needs UPS + failover	✓ Calls divert to mobiles
Scales without new lines	✗ Per line	~ Per channel	✓ Add users in minutes
Australian-hosted (low latency)	✓ Local	~ Varies	✓ 100% Australian
Local Australian support	~ Varies	~ Often offshore	✓ 24-hour, account manager

■ Key points

- Business NBN and enterprise ethernet: what you gain
- Make Sure Your NBN Phone Never Misses a Call
- Step 1: Check your connection

If You're Still on Copper or ISDN

Do not wait for your line to simply stop working. Legacy copper and ISDN services have been decommissioned across most of Australia, and once your area is switched off, an unmigrated system can leave you without phones. Moving to a cloud phone system that runs over your NBN connection is the direct replacement, and it can be done while your old service is still live so there is no gap. Uniden Voice Over Cloud keeps your old service running until your numbers have ported across.

■ Questions the full guide answers

- ☐ Do I need the NBN for a business phone system?
- ☐ What does the NBN switch-off mean for my old phone line?
- ☐ How much internet speed do I need for a business phone on the NBN?
- ☐ Which NBN connection types work best for business voice?
- ☐ Can I keep my existing phone number when I move to an NBN phone system?
- ☐ What happens to my business phone in an NBN or power outage?
- ☐ Is a cloud phone system on the NBN reliable enough for business?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.