

YOUR UNFAIR ADVANTAGE

How to Outsmart Your Competitors with Uniden Voice AI

A practical playbook for ambitious Australian businesses: win the customers your rivals are losing every single day, simply by answering smarter.

Your competitors are leaking customers through the one channel they ignore: the phone. Up to **62% of small-business calls go unanswered**, and 85% of callers who hit voicemail never call back. Uniden Voice turns that into your edge with an Australian-voice AI that answers every call, responds instantly, works 24/7, routes by intent, logs straight to your CRM, and tells you exactly what customers want. It is **AI included as standard** on simple per-user pricing, enterprise capability on an SMB budget. This is the tactical playbook to put it to work in 30 days.

■ The short version

Capability	Uniden Voice	Competitor (no AI)	AI add-on service
Australian built, hosted & supported	✓	~ Varies	✗
24/7 AI answering	✓	✗	✓
Intent-based routing	✓	✗ Keypad IVR	~ Limited
CRM auto-logging built in	✓	~ Manual	✗ Separate silo
Dedicated account manager	✓	✗ DIY portal	✗

■ Key points

- Turn call data into a competitive plan

WHAT'S INCLUDED AS STANDARD

50+ premium features and AI on straightforward per-user pricing, with no minimum users. Free demo, free installation, and limited-time free number porting. Australian built, hosted and supported, with 24-hour local support and a dedicated account manager, not a DIY portal. Add what you need: 1300/1800 numbers from \$19.90/mo, extra numbers \$3.90/mo, unlimited call packs \$30/user/mo, cloud call recording from \$10/mo (10 hrs), and the Uniden EVOC2 Bluetooth handset for a one-time \$249.

■ Questions the full guide answers

- ☐ Will the AI sound robotic to my customers?
- ☐ Is the AI an expensive add-on like other providers charge for?
- ☐ Do I need a minimum number of users to get started?
- ☐ Can it work with the tools I already use?
- ☐ Is my data kept in Australia?
- ☐ How quickly can I switch over?
- ☐ Does it work on mobile and desktop?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.