

RINGCENTRAL · 8X8 · AIRCALL · 2026

The Australian RingCentral, 8x8 and Aircall Alternative

Global platforms are powerful – but offshore support, overseas data and seat minimums add up. Here is a fair comparison, plus where a locally owned option fits.

RingCentral, 8x8 and Aircall are all credible cloud phone platforms, and for some businesses they are the right call. But Australian buyers keep running into the same friction: offshore support, overseas data hosting, seat minimums, AI gated to premium tiers, and pricing that is either sales-only or quoted in US dollars. This guide compares the three fairly on the criteria that matter – AU support, AU data hosting, minimum users, included AI and pricing transparency – and shows where a locally owned, Australian-hosted alternative like Uniden Voice Over Cloud fits for businesses that want their support, data and dollars kept onshore.

■ The short version

Provider	AU-based support	AU data hosting	Minimum users	AI included	Pricing transparency
RingCentral	Limited; often offshore for AU customers	Global infrastructure; confirm per plan	Low entry, but value tiers cost more	Higher tiers / add-ons	Published, typically in USD
8x8	Global; confirm AU hours	Global infrastructure; confirm per plan	Sales-defined	Higher tiers	Sales-led – public pricing not listed
Aircall	Global; confirm AU hours	Global infrastructure; confirm per plan	3-user minimum (~US\$30/user/mo)	Higher tiers / add-ons	Published, typically in USD
Uniden Voice Over Cloud	Yes – 24-hour local support	Yes – 100% Australian hosted	No minimum	Yes – AI call agents standard	Transparent AUD pricing

■ Key points

- Support on your clock
- Data that stays onshore
- AI included, not upsold
- A named account manager
- No minimum, free porting
- Transparent AUD pricing

A fair-comparison ground rule

Pricing, plans and minimums change often, and vary by region, contract length and negotiation. Treat the figures below as a starting point for your own quotes, not gospel – always confirm current terms directly with each provider before you decide.

■ Questions the full guide answers

- ☐ What is the best RingCentral alternative in Australia?
- ☐ Why does 8x8 not publish its pricing?
- ☐ Does Aircall have a minimum number of users?
- ☐ Where is my call data hosted with overseas phone providers?
- ☐ Is AI included or does it cost extra with these providers?
- ☐ Can I keep my existing phone numbers if I switch providers?
- ☐ How do I compare business phone providers fairly?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.