

SMALL BUSINESS · AUSTRALIA · 2026

The Small-Business Tech Stack for 2026 (Australia)

The lean set of tools an Australian small business actually needs, money, operations, website and the communications hub that ties them all together, without the bloated fixed costs.

A great 2026 tech stack is lean, integrated and cheap to run. You need four things: money tools (accounting, invoicing, payments), operations tools (CRM, project, scheduling), a website or online presence, and communications, the hub that captures every enquiry and feeds it to the rest. Favour transparent per-user pricing and tools that integrate, not a pile of subscriptions that don't talk. Uniden Voice Over Cloud is built to be that communications hub: a business number, AI call agents in authentic Australian voices, SMS and video in one all-in-one platform.

■ The short version

Stack category	What to look for	Example
Money	GST/BAS ready, auto bank feeds, fast invoicing & payments	Xero, MYOB, QuickBooks
Operations	CRM, tasks and online scheduling that share one customer record	HubSpot, Pipedrive, a booking tool
Website / presence	Simple, mobile-friendly, your number and reviews front and centre	One-page site or Google Business Profile
Communications (hub)	Business number, AI answering, SMS & video in one platform that feeds the rest	Uniden Voice Over Cloud

■ Key points

- CRM
- Project & tasks
- Scheduling
- Website & presence

Keep the fixed costs boring

Money tools are where predictable pricing matters most, because you'll use them every month for years. Pick plans you can grow into rather than paying today for features you won't touch until you hire. The same discipline applies right across the stack: transparent per-user pricing beats an impressive plan you only half-use.

■ Questions the full guide answers

- ☐ What is a small-business tech stack?
- ☐ How much should a small business spend on software each month?
- ☐ Why is communications the hub of the tech stack?
- ☐ Do my business tools need to integrate with each other?
- ☐ Can a one-person business use the same tech stack?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.