

HANDSETS · SIP INTEROPERABILITY · 2026

Yes, Your Yealink and Fanvil Phones Will Work

Uniden Voice Over Cloud speaks standard SIP, which is a published open protocol rather than a walled garden. If your desks are covered in Yealink, Fanvil, Grandstream, Snom, Poly or Cisco handsets, the honest answer is that most.

Uniden Voice speaks standard SIP, so third-party handsets work. Yealink, Fanvil, Grandstream, Snom, Poly, Cisco multiplatform, Htek and most others will register, make and receive calls, transfer, hold and use the voicemail system. **Support comes in three honest tiers:** models we auto-provision from the portal, standards-compliant devices we will help you configure by hand, and devices that will register but which we cannot commit to supporting. **The important caveat is that SIP guarantees calling, not features.** Busy lamp fields, shared line appearance, call park keys, presence and directory lookups are vendor implementations, so they need checking per model rather than assuming.

The short version

Tier	What it covers	What you do	What we do
1. Auto-provisioned	The models we ship and configure ourselves, including the Uniden EVOC2 and the third-party models on our hardware page	Give us the MAC address. Plug the phone into the network	Everything else. Config, keys, firmware policy, directory, and support when it breaks
2. Standards-compliant, manually configured	The broad field of current-generation SIP desk phones, DECT bases, ATAs, intercoms and paging devices from established manufacturers	Reset the device, enter the SIP credentials we issue, or point it at a provisioning URL	Issue credentials, supply the settings, help you get the first one working so you can repeat it
3. Registers, unsupported	End-of-life handsets, obscure imports, devices with locked or vendor-specific firmware, anything that cannot do modern transport security	Accept that it is your risk, and keep a spare	Not block it. It will register. We will not promise to fix it

Also worth knowing

Manufacturer	Models commonly deployed in Australia	Notes
Yealink	Entry: T31G, T31P, T33G. Mid-range: T43U, T46U, T48U. Executive and smart: T53W, T54W, T57W, T58W Pro, T87W. Expansion modules EXP43 and EXP50	The most common brand on Australian desks by a wide margin. Excellent standards behaviour and a mature provisioning system
Yealink DECT	W73P and W73H, W78P and W78H, W79P, the rugged W59R, the W70B base, and the multi-cell W80 and W90 systems	Good choice for warehouses, clinics and venues. Multi-cell needs planning, not just plugging in
Fanvil	X series: X3U, X4U, X5U, X6U, X7A, X7C. Reception and console: X210, X210i. V series: V62, V64, V66 and V66 Pro. Android touch: A320, A32i, A330	Strong on high key-count reception phones. The X210 at 106 keys and the V66 at 116 are hard to beat on price per key
Grandstream	GRP2601, GRP2612 and GRP2612W, GRP2613, GRP2614, GRP2615, GRP2616, GRP2624, GRP2634, GRP2636, GRP2650, GRP2670. DECT: DP730, DP752, DP755. ATAs: HT801, HT802, HT812, HT814, HT818	Very widely deployed by MSPs. The HT ATA range is the default answer for analogue devices in Australia
Snom	D717, D735, D785, D812, D815, D862, D865, and the M-series DECT with M300, M700 and M900 bases	Less common here than in Europe, but solid and standards-clean
Poly (Polycom)	VVX150, 250, 350 and 450. Edge E100, E220, E320, E350, E450, E550. Trio 8300, 8500, 8800 and C60 conference. Rove DECT	Frequently inherited from an earlier enterprise deployment. Check firmware generation before assuming
Cisco	6800 series (6821, 6841, 6851, 6861), 7800 series (7811, 7821, 7841, 7861), 8800 series (8811, 8841, 8851, 8861, 8865)	Must be running multiplatform (MPP) firmware , not the enterprise call manager load. This is the single most common Cisco disappointment

The useful way to think about it

SIP is to phones roughly what SMTP is to email. Any mail client can talk to any mail server because the protocol is public. **You would find it strange if changing email provider meant replacing every laptop in the building**, and it is equally strange when a phone provider implies you must replace every handset. Sometimes there is a genuine reason. Often there is a hardware margin.

Questions the full guide answers

- ☐ Can I use my existing Yealink or Fanvil phones with Uniden Voice?
- ☐ What does SIP compatible really mean, and what does it not cover?
- ☐ What is a provisioning lock and how do I know if my phones have one?
- ☐ Will my analogue fax machine, EFTPOS terminal, alarm panel or lift phone still work?
- ☐ Should I replace old IP handsets, and how do I decide?
- ☐ What will not carry across when I move handsets to a new platform?
- ☐ Does Uniden Voice actually sell third-party handsets, or only its own?

This is the summary. The guide has the detail.

Every point above is worked through in full on our site, with the Australian context, the numbers and the exceptions. If you would rather talk it through, call **1300 881 662** or visit **unidenvoice.com/get-started**.