THE UNIDEN VOICE STORY · 2026

Why More Aussies Trust Uniden Voice

The phone you grew up with, a hardware record that kept improving, and a business phone service that is Australian owned and operated.

> Uniden says it has been **Australia's number one cordless phone brand for more than twenty years**, citing GfK data. The generation that grew up with one on the kitchen bench now runs Australian businesses, and many of them are choosing Uniden Voice for the same reasons: a name they know, gear that works, and people here who look after it.

A record of hardware that kept getting better

Year	Milestone
1966	Uniden founded in Japan, starting with CB and marine radios.
1980s	Grew into the world's largest maker of cordless telephones.
1989	Uniden Australia and New Zealand established.
2003	5.8GHz digital spread spectrum cordless phones.
2006	Australia's first waterproof cordless phone, per Uniden.
2017	UHF radio partnership with Toyota Australia.
2018	The world's first 4K dash cam, according to Uniden.

What Australian owned and operated means for Uniden Voice

- Owned here: price and feature decisions made by an Australian owned business.
- Built here: designed around 1300 numbers, nbn and Australian rules.
- Hosted here: calls, recordings and voicemails kept in Australia.
- Supported here: 1300 881 662, Monday to Friday, 9am to 5pm AEST.

Being straight about the name

The Uniden brand began in Japan in 1966 and has had an Australian business since 1989. Uniden Voice, the business phone service, is Australian owned and operated.

What changes when a platform is run from offshore

- The roadmap is set for the biggest market, not Australia.
- Prices are set offshore, often in US dollars.
- Support follows the sun, not your business hours.
- Contract terms may be governed by another country's law.
- Global decisions can change your service overnight.

Your obligations do not move offshore

Under the Privacy Act 1988 (APP 8), you must take reasonable steps before sending personal information overseas, and you can remain accountable for how it is handled. The US CLOUD Act lets US authorities require US providers to produce data they control, wherever it is stored. General information, not legal advice.

Five questions to ask any provider

1. Who owns the company that runs the platform, and where is it based?
2. Where are calls, recordings, voicemails and transcripts stored, backups included?
3. Who answers support, where are they, and can they fix the problem?
4. Which country's law governs the contract and access to my data?
5. If I leave, can I take my numbers and recordings with me?

Try it yourself

Try the desktop and mobile apps in your browser at unidenvoice.com. Plans from $84.90 a month with three users on a 36 month term, free setup and porting. Book a demo or call 1300 881 662.