

*Now You're Talking*



**Uniden Voice over Cloud**  
The Smart Business Phone

1300 881 662  
[www.unidenvoice.com](http://www.unidenvoice.com)

*Now You're Talking.*

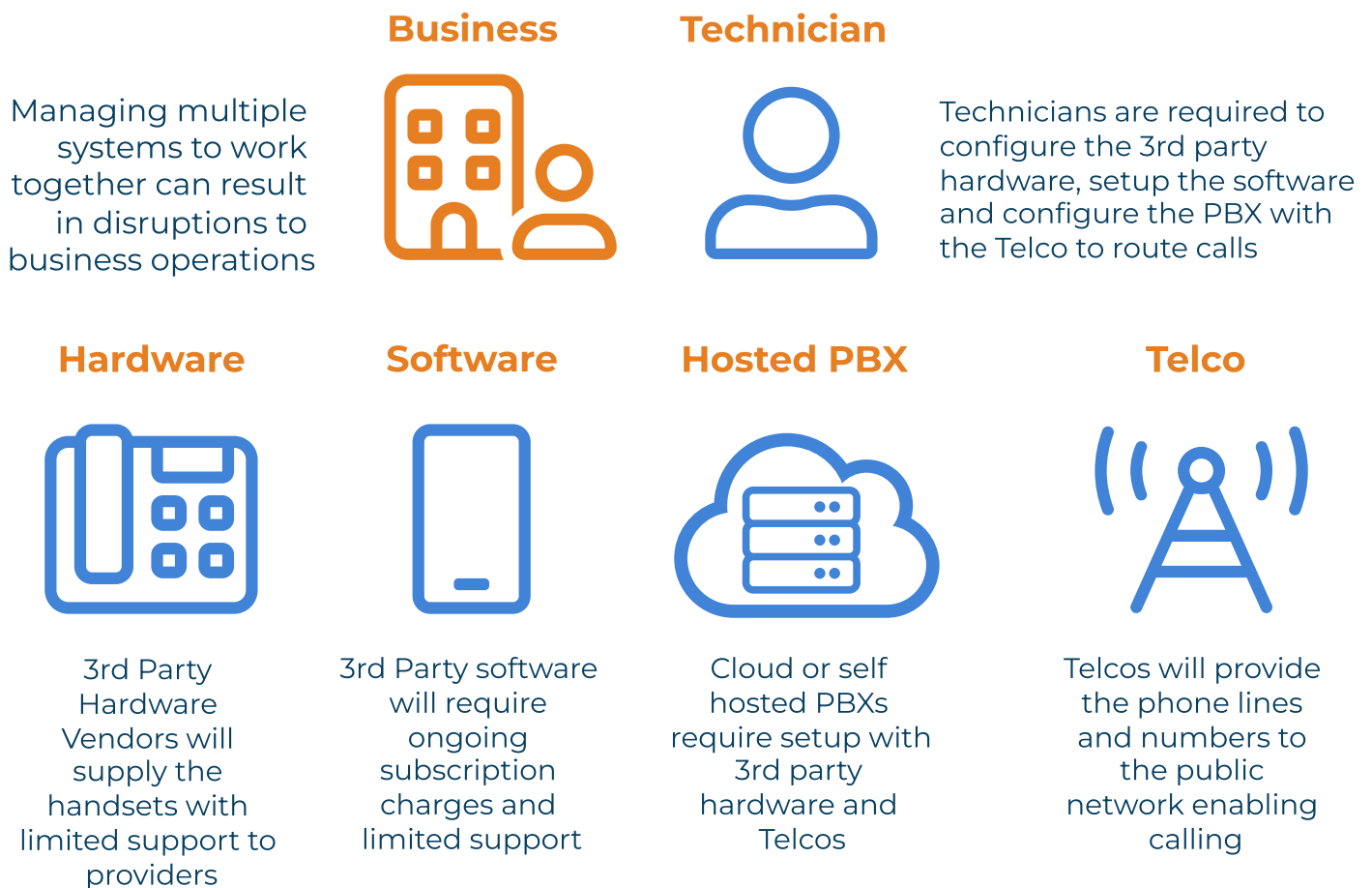


## Business Phone Systems The Problem

Is just like assembling a complex puzzle, till now!

Before Uniden Voice over Cloud implementing a business phone system is a complex puzzle, this typically involves at least five distinct parties.

The coordination of these entities can be a time-consuming and error-prone process. Issues can arise from compatibility problems, conflicting configurations, and communication breakdowns between the different parties and determining responsibility for problems can be challenging when dealing with multiple vendors. Finger-pointing and delays in resolving issues are common occurrences.





## Bundle and Save Included Calls

	Small Office	Business	Premium	Enterprise
<b>Included Users</b>	3	8	20	20+ Unlimited
<b>Phone Numbers</b>	3 Included	8 Included	20 Included	1 Per User Included
<b>1300 Numbers</b>	0 Included	1 Included	1 Included	0 Included
<b>* Included Calls</b>	✓	✓	✓	✓
<b>40+ Voice Features</b>	✓	✓	✓	✓
<b>Bundle Saving</b>	Save \$60.00 / Month	Save \$135.00 / Month	Save \$300.00 / Month	Save \$19.00 User / Month
<b>Min Monthly Cost</b>	<b>\$79.90 / Month</b>	<b>\$189.90 / Month</b>	<b>\$424.90 / Month</b>	<b>\$24.00 User / Month</b>

## Basic Plans Pay As You Go Calls

	Small Office	Business	Premium	Enterprise
<b>Included Users</b>	3	8	20	20+ Unlimited
<b>Phone Numbers</b>	3 Included	8 Included	20 Included	1 Per User Included
<b>1300 Numbers</b>	0 Included	1 Included	1 Included	0 Included
<b>Included Calls</b>	✗	✗	✗	✗
<b>40+ Voice Features</b>	✓	✓	✓	✓
<b>Min Monthly Cost</b>	<b>\$49.90 / Month</b>	<b>\$84.90 / Month</b>	<b>\$124.90 / Month</b>	<b>\$13.00 User / Month</b>

**Note:** \*Included Calls are Australian Local National, Mobile and 1300 subject to AUP.





## Hardware and Optional Extra's

### One Stop Shop for All Your Business Essentials

Product	Cost
1300 / 1800 Number	\$19.90 / Per Month
Australian Local Number	\$3.90 / Per Month
Australian Local Number - 10 / 100 Block	\$11.00 / \$66.00 Per Month
Australian Mobile Number	\$19.90 / Per Month
Included Calls - Call Pack Per User	\$30.00 / Per Month
Pay as you go Calls - Local & National	\$0.20c / call
Pay as you go Calls - Mobile	\$0.19c per min
Pay as you go Calls - 1300	\$0.35c / call
Outbound SMS	\$0.10 / Per Message
Outbound 13-1300	\$0.35 / Per Call
Inbound 1300 Call Termination	\$0.05 Per Min
Inbound 1800 Call Termination	\$0.08 Per Min
Call Recording - 10 / 30 / 100 hours	\$10.00 / \$25.00 / \$60.00 Per Month
Number Porting - Cat A	\$65.00
Number Porting - Cat C	\$300.00
Remote Hands Support	\$65.00 Per 30 mins
On-site Support	CALL
WiFi Dongle for Office Handset	\$25.00
Uniden EVOC2 Phone With Bluetooth	\$249.00 Each



## Uniden goes beyond by offering Streamline Business Operations

**Unmatched Reliability:** Uniden is recognised as a world leader in innovation and phones with over two million products produced each month.










**Flexibility:** Use the service from anywhere with an internet connection, on your desk phone, mobile app, or computer. This is particularly useful for businesses with remote workers.

**Features:** Uniden Voice Over Cloud offers a variety of features to improve business communication, such as:

- Intelligent call flows
- Ensure business continuity even during Internet disruptions
- Integration with other business applications
- Call recording with speech to text
- Ai engine to improve call flow productivity & reporting

## Popular Integrations

Integrate your business software

 <b>Xero</b> Sync customers and always know who's calling.	 <b>ZOHO</b> Click to call, save calls and notes and sync your customers.	 <b>Google Drive</b> Save call data and recordings to your own Google cloud drive.
 <b>Lightspeed</b> Sync customers and always know who's calling.	 <b>Microsoft One Drive</b> Save call data and recordings to your own Microsoft cloud drive.	 <b>Monday</b> Sync customers and always know who's calling.
 <b>Vend</b> Sync customers and always know who's calling.	 <b>Slack</b> Notify your team in slack when calls are missed.	 <b>HubSpot</b> Click to call, save calls and notes and sync your customers.

## The Complete Solution

### Complete End-to-End Solutions

Uniden stands out as the sole voice over cloud provider that delivers a turn-key and trusted solution by seamlessly integrating both hardware and software components with cloud-based phone systems.

Unlike other providers who may focus solely on software solutions or require third-party hardware, Uniden offers a unified ecosystem that ensures a reliable and trusted user experience and benefit from a single point of contact for support and troubleshooting.

### Uniden Desk Phone

Looking for a smart solution for the office or home office, our plug and play handsets has all the smarts including a 2.8" colour LCD screen, Bluetooth, Power over Ethernet, Gigabit Ethernet switch, WiFi, 7 DSS Keys with LEDs.

### Uniden Mobile Application

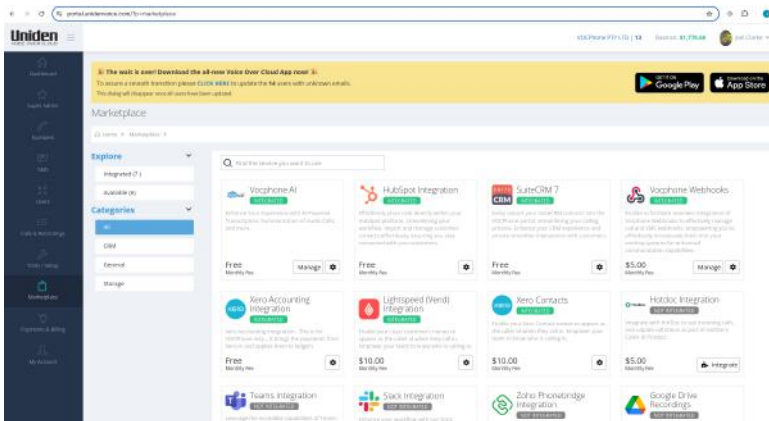
Or on the road or out of the office, no worries our free Android and iOS mobile App will keep you connected with HD encrypted Calling, Video Calling, Meeting rooms, SMS and Chat and Ai and CRM connectivity.

### Uniden Windows Application

Get connected quickly and easily with our free Windows App. Supports Windows XP, 7, 8, 10 & 11 and never miss another call when working from the office or at home.



## Managing your business is easy! Streamline Your Customer Interactions Today

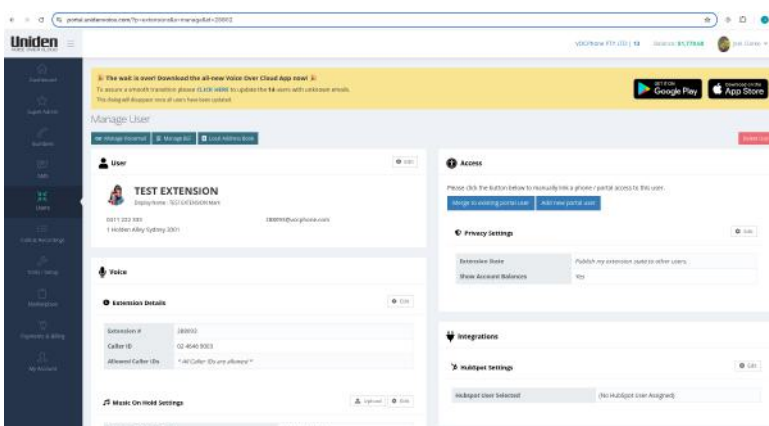
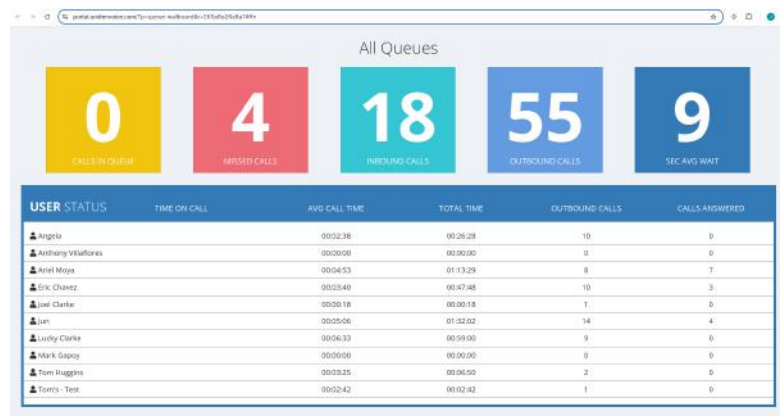


### Uniden Marketplace

Customers can now connect with CRMs, ERMs and business tools with one click, no APIs needed. With APIs and web-hooks also available.

### Wall-boards & Reports

Wall-boards and reports show real-time analytics to the customer and can be displayed on external screens & TVs.



### Manage Users and Phones

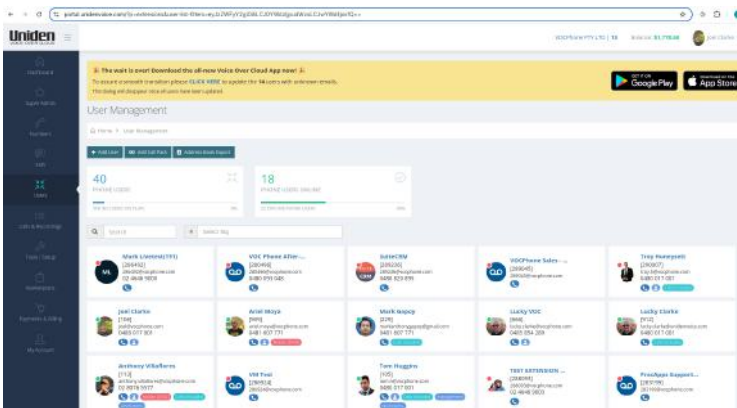
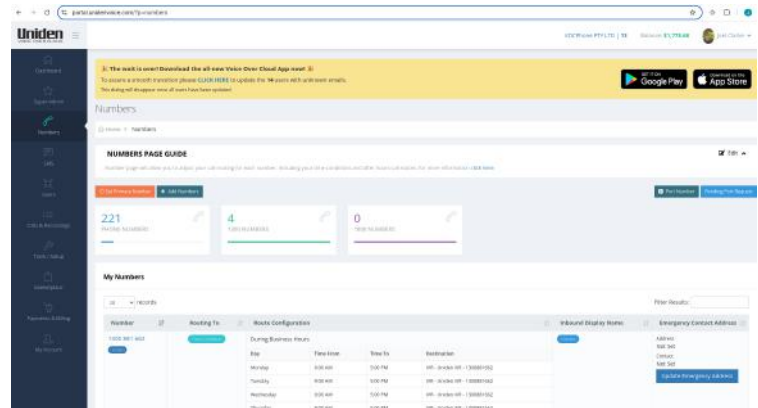
Never has it been so easy to add a new user, no VoIP / SIP settings needed all our hardware and software is plug-and-play.



## Easy to use Web Interface Effortlessly Managing Your Business from Anywhere

### Real-time ordering & Management of Numbers

Don't wait to order new 1300, local, Mobile numbers, the portal is ready to manage and port numbers with a click.

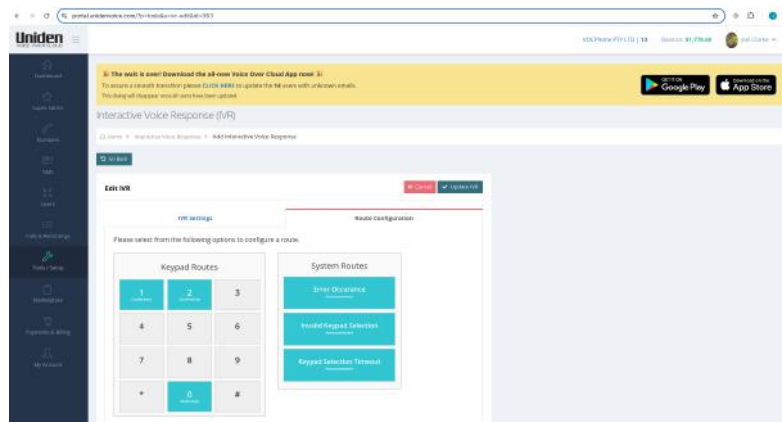


### Manage Users & Customers

Never has it been so easy to onboard new staff our online user manager gives you secure access to add, remove and manage users in real-time.

### Complex Call Routing is Easy

Our customer Portal is build to be used by anyone, no PBX or technical, programming or technical knowledge needed.





## Questions & Answers!

### Discover the Solutions You've Been Searching For

#### 1. What is Uniden Voice Over Cloud?

Uniden Voice Over Cloud is a cloud-based communication solution that provides businesses with advanced voice services, combining hardware and software for a seamless experience and unlike traditional PBX systems Voice Over Cloud operates in the cloud, offering much lower cost, greater flexibility, scalability, and a rich set of features.

#### 2. Is Uniden Voice Over Cloud suitable for businesses of all sizes?

Yes, Uniden Voice Over Cloud is designed to scale, making it suitable for small businesses with 1-3 staff, mid-sized 8-20 staff as well as enterprise customers including large corporations and Governments with 1000+ staff.

#### 3. Can I keep my existing phone numbers when switching to Uniden Voice Over Cloud?

Yes, Uniden supports number portability, allowing you to keep your existing phone numbers for a seamless transition.

#### 4. What kind of hardware is required for Uniden Voice Over Cloud?

Uniden provides hardware solutions tailored for its cloud service, ensuring compatibility, reliability, and optimal performance, however you do not need to buy any hardware to use Voice over Cloud with our Free Android, iOS and PC apps you can start calling today.

#### 5. Can I integrate Uniden Voice Over Cloud with other business applications?

Yes, Uniden Voice Over Cloud offers integration capabilities, allowing seamless connectivity with CRM systems, email, and other essential business tools. - Find our more here.

#### 6. What happens if there is an internet outage?

With Uniden Voice Over Cloud, your business stays connected. Even during internet outages, our mobile app ensures uninterrupted communication with direct routing to your mobile device.

#### 7. How does Uniden Voice Over Cloud contribute to Australian businesses?

Uniden Voice Over Cloud is designed and built in Australia, catering specifically to the needs of Australian businesses, offering local support and a solution attuned to the local business environment.

 **Have any questions? Get in Touch**

## Innovation is in our Core

### Australian Made Solutions for Australian Businesses

Uniden has a rich history of groundbreaking innovations in telecommunications. Becoming the first to manufacture a cordless phone featuring cutting-edge voice scramble security technology.

Today, Uniden stands as a leader of innovation, achieving yet another milestone and **proudly Australian technology** being the first to introduce Voice over Cloud to the world! This accomplishment underscores Uniden's commitment to maintaining a position of prominence of cutting-edge communication technology.

We hope this has provided valuable insights into the advantages of our integrated communication solution. By consolidating hardware, software, PBX, and phone numbers into a single platform, Uniden delivers unparalleled efficiency, cost savings, and reliability.



If you'd like to learn more about how Uniden Voice Over Cloud can transform your business communications, please don't hesitate to contact us as our dedicated team of voice experts is ready to assist your Business in finding the perfect solution for your needs.

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